



## **K2 Adventure Travel COVID-19 Client Policies and Procedures**

Your health and safety is our top priority. We want every client to feel confident in their decision to travel with us during this time of uncertainty, so K2 Adventure Travel is taking the following steps to ensure our clients and teams remain safe and healthy throughout your K2 Adventure Travel experience. In direct response to the current coronavirus pandemic, K2 Adventure Travel has developed the following policies and procedures to minimize the risk and spread of COVID-19.

Please note, clients who are at higher risk for severe illness from COVID-19 as defined by the Centers for Disease Control (CDC) should carefully consider, in conjunction with their health care provider, whether to attend a K2 Adventure Travel trip at this time.

All clients and K2 Adventure Travel representatives are expected to adhere fully to the following policies and procedures for safe travel.

### **POLICIES & PROCEDURES FOR K2 ADVENTURE TRAVEL DOMESTIC & INTERNATIONAL TRIPS**

#### **Screening and Use of Face Covering**

- Upon arrival for your K2 Adventure Travel trip:
  - A negative COVID-19 test taken within one week of your departure date must be submitted to K2 Adventure Travel prior to your departure. We also encourage you to take a copy of your negative test results with you while traveling.
  - You will be asked to complete a health agreement. For your safety and for the safety of others around you, this agreement simply confirms you have not exhibited COVID-19 symptoms in the past 72 hours, have not been in close proximity to someone who has tested positive or exhibited COVID-19 symptoms, and that you will wear a face covering as required for the entire duration of the trip.
  - You will have your temperature taken by K2 Adventure Travel for our domestic trips. We advise those traveling on a K2 Adventure Travel international trip to carry a personal thermometer.
  - You will be provided with hand sanitizer before boarding a vehicle for group travel on domestic trips and advised to carry your own hand sanitizer for international travel.
  
- You will be given guidance on when mask use is required. Assume this will be at all times while indoors and while taking any transportation, domestic or international. A mask will also be required when social distancing is not feasible outdoors. You will be required to change or wash your mask daily.
  
- Please note, a face covering will not be required while hiking, but may be required during hiking breaks or group stops.



We will monitor and assess all participants daily. You will be expected to check in each morning with your head guide to answer questions or provide feedback regarding COVID-19 symptoms. Clients traveling on our domestic trips will have their temperature checked daily by K2 Adventure Travel. Clients traveling on K2 Adventure Travel international trips will be responsible for monitoring their own temperature daily.

If you experience any of the following you should contact K2 Adventure Travel to discuss options for rebooking:

- Cough, shortness of breath or difficulty breathing, fever, chills, headache, fatigue, nasal congestion, runny nose or sneezing (different than pre-existing allergies), abdominal discomfort (nausea/diarrhea), muscle aches or pains, sore throat, new loss of taste or smell within 72 hours of your trip.
- A temperature of over 100.4F/38C within 72 hours of your trip.
- In the past 14 days, have been in close contact with someone suspected or confirmed as having COVID-19.

### **Hygiene**

You will be expected to:

- Wash or sanitize your hands after interactions with others and/or entering or leaving group settings.
- Avoid touching your eyes, nose and mouth.
- Cover your mouth with a tissue or your arm if you sneeze or cough.
- We are working closely with the companies we conduct business with, such as for accommodations and private transportation, to ensure they are following local health guidelines for cleanliness and reducing the spread of COVID-19. We do recommend you bring sanitizing wipes to wipe down any surfaces as needed.

### **Distancing**

When feasible, social distancing will be practiced. You will be expected to adhere to the social distancing recommendations and guidelines throughout your K2 Adventure Travel trip.

At K2 Adventure Travel, we believe in the value of helping others by ensuring the health and safety of our clients and guides. We know that many of the new policies and procedures can be inconvenient at times, but please help us by supporting our commitment to utilizing the best public health practices possible. We appreciate your full cooperation to stay home if you are feeling sick or if a K2 Adventure Travel representative denies your participation because you do not meet the screening criteria outlined above.



## FOR CLIENTS IN WHICH AIR TRAVEL IS REQUIRED

If airline travel is necessary for your trip, please note that it is your responsibility to monitor and adhere to all policies required by your airline. Also, please continue to monitor all entry and re-entry requirements required for travel between states and countries.

### Frequently Asked Questions for Travel

#### ***Am I required to follow the stated practices?***

Yes, all clients and K2 Adventure Travel guides and representatives are expected to adhere to the above practices. Refusal to comply will result in removal from the trip without a refund. These practices are designed to reduce the risk of possible illness for all participants.

#### ***Am I required to get a COVID-19 test prior to my trip?***

Yes. K2 Adventure Travel requires proof of a negative COVID-19 test result taken within one week of departure for all K2 Adventure Travel trips. You may also be required by your airline, or as part of a country's entry/re-entry requirements to show proof of this negative result while traveling. Please remember it is the responsibility of each client to monitor any health screenings required by their airline and know a particular country's entry/re-entry requirements while traveling.

#### ***What should I be aware of while traveling to my trip?***

We request that you take steps to limit your exposure for 14 days prior to and while traveling for your trip. This includes practicing social distancing, wearing a mask or face covering when in public or when social distancing is not possible, frequent hand washing, and monitoring your health for symptoms of COVID-19. As stated above, it is the responsibility of each client to monitor any health screenings required by their airline and know a particular country's entry/re-entry requirements while traveling.

#### ***What happens if I get sick before my trip?***

Please contact K2 Adventure Travel if you have COVID-19 symptoms (cough, shortness of breath or difficulty breathing, fever, chills, muscle pain, sore throat, or new loss of taste or smell, etc.), have in the past 14 days been in close contact with someone suspected or confirmed as having COVID-19, or you are confirmed or suspected as



having COVID-19 in the past 10 days. We will work with you to rebook your trip for a later date.

***What happens if I get sick during my trip?***

If you become ill during the trip or a K2 Adventure Travel representative asks you not to participate in the team activities based on the results of your screening, K2 Adventure Travel will help you seek medical advice. Based on the medical advice you receive, you may or may not be able to continue with your trip. K2 Adventure Travel will evaluate each situation to determine the safest and best course of action for you and the rest of the team.

***What happens if a client tests positive for COVID-19 during my trip?***

If you or another client on your team tests positive for COVID-19 during your trip, K2 Adventure Travel will work directly with the local public health authority to assure all participants receive appropriate guidance and medical advice. We will follow all local health authority guidelines to determine the best way to get the individual back to their country of origin. K2 Adventure Travel will evaluate each situation to determine the safest and best course of action for you and the rest of the team. Please note you will be subject to the criteria set forth by the local health authority for positive COVID-19 cases. In addition, K2 Adventure Travel will be not responsible for expenses related to a positive diagnosis while on a K2 Adventure Travel trip.

***What happens if my trip is cancelled?***

K2 Adventure Travel is continuously monitoring the impact of COVID-19 worldwide and reserves the right to cancel any trip as a result of new information or restrictions that impact our ability to safely travel to a given location. We will notify impacted clients as soon as possible if this occurs.

If your trip is cancelled, you will receive a travel credit in the amount of the trip funds paid to K2 Adventure Travel for the cancelled trip. This travel credit can be used for future travel to any destination offered by K2 Adventure Travel and is valid for two years from the date of issue.

If you purchased trip insurance and wish to use it instead of receiving a travel credit from K2 Adventure Travel, please reach out to your insurance provider directly to see if this cancellation is covered by your policy. Please let us know if there is anything you need to help with your claim.



**ATTENTION: SIGNATURE REQUIRED BELOW**

**I have read this document and I agree to all terms and conditions put forth by K2 Adventure Travel.**

Signature:

Printed Name:

Date:

Parent or Guardian's Signature, required for participants under the age of 18:

***Have additional questions?***

Please contact us!

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