



SAFE MEETINGS & EVENTS

Thank you for choosing the JW Marriott Camelback Inn Scottsdale for your upcoming meeting and event. As you prepare for your event, enclosed are the details of Marriott's **Commitment to Clean**, our latest hours for availability of our properties amenities and the additional steps we are taking to provide you and our guests with a comfortable and safe event.

Our rigorous **Commitment to Clean** incorporates the highest of standards in hygiene and cleanliness. You will notice several enhancements to our cleaning practices throughout the public spaces, guest rooms and meeting spaces to include:

- *temperature checks for our associates at all shifts*
- *associates wearing personal protective equipment*
- *hand sanitizing stations throughout the property*
- *utilization of EPA-approved cleaning & disinfecting agents*
- *hand sanitizing wipes in the guest rooms*
- *sanitizing stations at high customer touch points*
- *signage promoting social distancing*
- *reduction of shared use items*

Additionally, safety partitions have been installed to help you, your guests and our associates maintain safe distancing. In our public spaces we have increased the frequency of our cleaning in all areas with hyper focus on the high traffic areas like restrooms, doors and door handles. We have modified our housekeeping practices to minimize the number of times we enter your room and our team is thoroughly disinfecting between each guests stay. We have physically distanced communal resort spaces for your enjoyment.

We value you as our guest and thank you for supporting us during this time. The steps that we are taking throughout the entire property to make you and your guests feel safe are part of our commitment to delivering a memorable and safe stay. We look forward to planning alongside you and welcoming you to Scottsdale very soon!

Stay Safe and Be Healthy!



**JW MARRIOTT**

CAMELBACK INN®SCOTTSDALE

# Commitment to Clean

[Click on the Link to Learn More - Marriott Re Opening Video](#)

Cleanliness Champions – Ogi Fonjga & Lisa Scurlock

Training – Cleanliness Guidelines are reviewed daily with staff and leadership

Hand Hygiene and Etiquette – Marriott policy of associates washing hands every 20 minutes during a shift, hand washing signs posted by associate restrooms, hand sanitizer locations at high customer touch points and signage promoting social distancing, hand hygiene and cleanliness throughout

Cleaning Products – Ecolab products approved by EPA for killing COVID-19, guidance forthcoming on new technologies like electrostatic sprayers and UV lighting and placing hand sanitizing wipes in guest rooms

Personal Protection Equipment – Associates, Vendors and Guests are all required to wear face coverings while on property, unless seated for dining, PPE will be provided to guests without a face covering until they are able to purchase their own at a near by location, proper use and disposal of equipment will be required and associates will have temperature checks conducted prior to work shifts.

COVID-19 Case Approach & Room Recovery – Any rooms with ill guests are presumed positive cases will be removed from inventory for 72 hours at minimum. Associates will use full head to toe PPE to sanitize the room once 72 hours have passed.

Signage – Communication on protocols are provided for associates throughout the Resort clearly identify the expectations and requirements. Signage will be placed to include guidance on social distancing and PPE reminders throughout the Resort.

Social & Physical Distancing - Floor decals and signs are placed throughout the Resort to include the meeting space, furniture at the Pool, Bar and Restaurants have been placed six feet apart and plexi glass has been put in place at the Front Desk, Starbucks, Spa, Hostess Stand and during Banquet Catering Buffets and Bars for Meeting and Events.

Guest Room Entry – Limiting number of associates entering guest rooms, offering contactless room deliveries and to-go food only

F&B and Meetings & Events Execution – Grab and Go options, pre-packaged options and limited menu offerings have been carefully crafted for your safety. Single use condiments will be provided and chairs set six feet apart during meetings that are disinfected after each guests' use.

## ARIZONA UPDATES (6.29)

As of June 20<sup>th</sup>, Maricopa County is requiring the use of face coverings for patron while inside the enclosed area of any place of public accommodation.

Face coverings are required inside the main lodge, lobby, all meeting spaces, UPS, Starbucks, Spa and Golf Club locations.

Face coverings are not required for restaurant patrons who are seated while eating or drinking or for patrons congregating in communal outdoor spaces, such as pools or patios, as long as 6-foot physical distancing is adhered to.

For full regulations please review the below link.

<https://www.maricopa.gov/5460/Coronavirus-Disease-2019>

As of June 29<sup>th</sup>, Arizona Governor's Executive Order, announces all gyms & fitness centers are temporarily closed. As a result our 24-Hour Fitness Center & Spa Fitness Center are not available.

Gatherings at the Pool cannot exceed 10 people and all groups must be six feet from one another.

Physical distancing on the pool deck and in the water is required.



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# PROPERTY AMENITIES

(Updated 6/29 and subject to change without notice)

## Food & Beverage

### **Rita's Cantina and Patio**

Breakfast and Lunch Daily 7am – 12pm

Dinner Daily 4pm – 8pm

Happy Hour Daily 4pm – 5pm

### **Rita's Bar**

Cocktails Daily 4pm – 8pm

*\*We invite you to enjoy the existing physically distanced seating in Rita's Cantina, Rita's Bar and Rita's Patio. Please call for reservations as seating is limited. We ask that you and your guests refrain from standing or congregating.*

### **Rita's Cantina To-Go**

Available Daily 7am – 12pm and 4pm – 9pm. Please dial 0 or Visit the Front Desk to Order.

### **Starbucks**

Daily 7am – 12pm

### **Jackrabbit Pool Service\***

Sunday – Thursday 11am – 3pm

Friday and Saturday 11am – 4pm

*\*Menu offerings are limited for pool service only.*

### **Jackrabbit Pool**

Daily with Room Key Access

The following outlets remain suspended until further notice: Lincoln Steakhouse, Hoppin' Jacks, in-Room Dining and Acacia located at the Golf Club)



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# PROPERTY AMENITIES

(Continued)

## Golf

Open 7 days a week and tee times can be booked 24 hours a day at [www.camelbackgolf.com](http://www.camelbackgolf.com)

## The Spa at Camelback Inn

Thursday – Sunday 9am – 6pm.

*Appointments are required and can be made by calling 480.596.7040 or booking online at [www.camelbackspa.com](http://www.camelbackspa.com). All Spa guests receiving a service will have their temperature taken and will be asked to wear a mask during the service.*

## The Sprouts Café

Thursday – Sunday 10am – 6pm



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